



## FOR IMMEDIATE RELEASE

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### **AIRCARE SOLUTIONS GROUP TO PROVIDE CRITICAL INCIDENT RESPONSE PLAN TO BUSINESS AVIATION AS A PUBLIC SERVICE**

Olympia, WA (March 21, 2013) – Aircare Solutions Group based in Olympia, Washington announced today that they have developed a critical incident response program, and are making it available to the business aviation community at no charge.

Critical incidents, typically associated with catastrophic events such as aviation accidents with the loss of human life, can have long-term effects on mental health. These events can affect a person's ability to function, work, play or even live if not dealt with in a timely manner.

"We recognize the incredible importance that critical incident stress management plays in helping get individuals and departments to the other side of the critical incident with good mental health," said Jeffrey Roberts, CEO Aircare Solutions Group. "Many flight departments haven't considered critical incident stress management as part of their plan or don't have access to these kinds of resources. Making this available to all of the business aviation community is simply the right thing to do."

The critical incident response program, or CIRP, is usually part of an aviation department's emergency response plan and consists of a means of dispatching appropriate mental health professionals anywhere needed directly after a critical incident occurs. The mental health professionals are trained in various communications, defusing and debriefing techniques that they employ on both an individual and group level as needed. The program also includes a peer support network for which pilots, flight attendants and other aviation personnel are trained in similar techniques so they can assist their peers in the industry.

"The Aircare CIRP aims at building a strong network and family within business aviation that we all can rely on if and when we need to," said Janice Sturgeon, Director of Aircare Access Assistance and the Administrator of the Aircare CIRP Program. "We're all proud to be able to provide this resource to our industry."

Aircare Solutions Group is providing the program to aviation departments of any size whether they are doing business with the company or not. There is no charge for the program, and Aircare has developed a means to bill the flight department only the cost associated with the CIRP, such as cost for the mental health professional and peer support expenses at a respectable time post-incident. Aircare is also donating a large part of the peer support and pre-incident education costs to the program. Peers wishing to join the support network will share costs for instruction.

For information on the Aircare CIRP or to enquire about joining the peer support network please contact Aircare Solutions Group at +1 360 754 9805.

#### **About Aircare Solutions Group**

The Aircare Solutions Group of companies specialize in tele-medical assistance, emergency procedures training and quality crew staffing for business aviation. Aircare Solutions Group companies include:

Aircare FACTS® Training – Crewmember emergency procedures training for business aviation.

Aircare Crews Staffing – Professional crew staffing for business aviation.

Aircare Access™ Assistance – Worldwide tele-medical assistance and support for business aviation.

More information can be found at [www.aircaresolutionsgroup.com](http://www.aircaresolutionsgroup.com).