



FOR IMMEDIATE RELEASE

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SATCOM DIRECT INCLUDES AIRCARE ACCESS® ASSISTANCE 24/7 TELE-MEDICAL SUPPORT IN THEIR SUITE OF BUSINESS AVIATION SERVICES

Las Vegas, NV (October 11, 2011) – Aircare Access® Assistance announced today that its 24/7 tele-medical and travel support service for business aviation will now be offered by Satcom Direct as a stand-alone service. As part of the agreement, Satcom Direct customers will now be able to subscribe to Aircare Access® Assistance through Satcom Direct offering a convenient one-bill solution.

Aircare Access™ Assistance is the only 24-7-365 tele-medical and tele-assistance company dedicated to business aviation flight departments. Aircare Access supports hundreds of operators worldwide and also includes a host of other features that customers use every day and for every flight, like destination security reports, concierge services, lost documentation or luggage support, remote prescriptions and more.

“An emergency call to Aircare Access Assistance may be the most important call made from an aircraft,” said Jim Jensen, founder and owner of Satcom Direct, “It makes sense that Satcom Direct be able to offer this potentially life-saving service to our customers. We feel so strongly that we’ll pay for the first year of the service for any of our customers just so they’re protected.”

Earlier this year Satcom Direct announced a partnership with Aircare Access® Assistance so that Aircare Access can track flights for their clients using Satcom Direct’s FlightDeck Freedom® service.

“Our relationship with Satcom Direct allows us to better help flight departments strengthen their Safety Management Systems,” said Jeffrey Roberts, CEO of Aircare Solutions Group, “With flight tracking, messaging, integration of their emergency response plans and our core tele-medical service, we’re providing our customers a plan for the unplanned.”

About Aircare Solutions Group

The Aircare Solutions Group of companies specialize in tele-medical assistance, emergency procedures training and quality crew staffing for business aviation. Aircare Solutions Group companies include: Aircare FACTS® Training – Crewmember emergency procedures training for business aviation. Aircare Crews Staffing – Professional crew staffing for business aviation. Aircare Access™ Assistance - Worldwide tele-medical assistance and support for business aviation.

More information can be found at www.aircaresolutionsgroup.com. For more details on Jim Jensen’s offer contact a Satcom Direct or Aircare Access Representative.

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About Satcom Direct

Founded in 1997, Satcom Direct is the leading innovator of satellite voice, fax, and broadband data service solutions for business and general aviation, military, government, emergency response, media, and other industries that demand secure and reliable global communications. Its primary product, Global One Number®, is an advanced connection service for aeronautical, maritime, and land mobile applications that makes satellite communications as reliable and simple to use as ground-based telephones. Satcom Direct's extensive product portfolio also includes AeroV®, Aero X®, FlightDeck Freedom® (FDF), One View™, Plane Simple®, Satcom OnSite™, and SD Flight Tracker; Inmarsat's Classic Voice, Swift 64, and SwiftBroadband; Iridium Aero Services; and ViaSat Yonder® Mobile Broadband. For more information regarding Satcom Direct, visit www.satcomdirect.com, e-mail sales@satcomdirect.com, or call +1.321.777.3000. To view Satcom Direct's portable satellite communication equipment and services, including [satellite phones](#) and [BGAN](#) units, visit www.satcomstore.com, e-mail mobileops@satcomdirect.com, or call +1.321.777.0771.

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